

Reporting Period: October 2013

	Reject Reason	# of Claims	AVG TAT
1	LACK OF DOCUMENTATION TO SUPPORT MEDICAL NECESSITY	741	9
2	PRIOR AUTHORIZATION WAS NOT ON FILE	1469	8
5	SERVICE CODE WAS NOT COVERED BY THE PLAN	16811	7
284	PROVIDER TAXONOMY IS MISSING OR INCOMPLETE	2950	7
285	MEMBER MEDICAID ID NUMBER AND NAME DO NOT MATCH	7	7
	Total	21978	8

* Weighted Average TAT

Claims rejected within 15 days:

21763

99.0%